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- 1. The party is two (2) hours long. All party activities must be completed within this two-hour time period (this includes: bowling, eating, cake, gift opening, etc...). Please arrive no sooner than 30 minutes prior to the scheduled start time of your party.
- <u>NO OUTSIDE FOOD OR BEVERAGES ARE PERMITTED INSIDE THE BOWLING CENTER</u>. With the exception of your cake, ice cream, cookies and/or chips/pretzels. Chacko's Family Bowling Center has complete discretion as to what can and cannot be brought into the center and reserves the right to refuse the bringing in of any unapproved food. Any extra food or drinks may be purchased through your party host or at the snack bar during your party. Please ask your party host for our menu.
- 3. All food orders for the party (including guest orders and extra food) are **made-to-order** and are prepared on a first-come, first-served basis. Therefore, your <u>food order can take anywhere from 30 minutes to 1 hour</u> to be served to your party. Please place your party order as soon as possible to ensure timely delivery of your food. However, we **cannot** guarantee that *any* food orders will be completed at *any* specific time.
- 4. We do not provide cake so please remember to bring your cake, a knife, and candles for the cake to your party.
- 5. Bowling party place settings are provided for your party, however, you may bring in your own place settings (there will be no change in price of the party).
- 6. Chacko's CANNOT hold your specialty decorations, favors, or cake in advance to the party. If you are bringing your own place settings, please bring them with your cake, snacks, favors when you arrive on the day of your party.
- 7. Your party host is there to HELP you with your party. They are not there to run the party for you; however, if you do ask them for assistance regarding any aspect of your party they will help you accordingly. As gratuities are not figured into your party bill, <u>please</u> <u>TIP your host for a job well done.</u>
- 8. The private party room may be REQUESTED for your party. We do try to honor all requests, but a request does not guarantee that you will have the room. The party room is booked according to party size and the largest party from each time slot **WILL** be put in the party room (regardless of request) due to space constraints. Also, please note that in the event that your party is in a room, your lanes will be near but not necessarily *directly* outside of your room.
- 9. A FINAL COUNT for your party is due at least two (2) days prior to the scheduled date of your party. If you do not call in a final count, you will be set up and automatically billed for 10 guests unless more come. It is very important that you call 208-BOWL option 5, or email chackos@ptd.net to give your final count on time. REMEMBER: THE GIVEN FINAL COUNT IS THE LEAST AMOUNT OF GUESTS YOU WILL BE BILLED FOR (if more guests attend, they will be added to your bill that day). The minimum number of guests is 10. There are no exceptions to this rule.
- 10. Lane assignments are determined by your final count and are arranged the morning of the party. On average we will assign the number of lanes for your party based on five (5) guests per lane. However, we reserve the right to have up to eight (8) guests per lane. All lane assignments, tables, and rooms are set-up to maximize available space and privacy in the party area. If you would like to guarantee extra space for your party guests you can book extra lanes (see #11 below) next to your party at least one week prior to your party. Your final lane total is based on your given final count and reserved extra lanes. We cannot shift, add, or delete lanes at the time of your party. Lane assignments are finalized by 5:00pm the day before your party.
- 11. Adults: When you are expecting adults at your party please note the following: Party set up does not include tables/chairs for adults. If you would like to include adults, see the following options. < most popular> Option 1: You can order extra food and/or reserve an extra lane (see #12) or Option 2: Include them in your final count.
- 12. You may reserve an extra bowling lane next to your party. You will be charged \$55.00 for the use of that lane during your two (2) hour party. The \$55.00 charge is for unlimited bowling during your party and includes shoe rental for anyone bowling on that lane. Once the lane is reserved, the \$55.00 fee will be charged for the reserved lane whether it is used or not during the party. This is a flat fee and will be added to your party bill no matter how much or little is bowled. This lane should be reserved at least one week prior to your party.
- 13. Chacko's accepts the following METHODS OF PAYMENT: cash, Visa, Mastercard, or Discover. We DO NOT accept personal checks or American Express.

## IF YOU HAVE FURTHER QUESTIONS REGARDING YOUR PARTY OR ANY INFORMATION ABOVE, PLEASE CALL 570-208-2695 OPTION 5 or email chackos@ptd.net

"By paying your deposit you are acknowledging receipt of your invitations as well as this sheet. You are confirming the date and time for your party as that typed on your receipt. You affirm that you have read all terms on this sheet and will abide by all rules and regulations stated herein as well as those of the Center that may be unwritten on this sheet. You also agree that the final count given at the time of the confirmation phone call is the least amount of guests you will pay for on the day of your party. You agree to make full payment for all products and services rendered at the time of your party and on your party bill. This does not include all rules and other Chacko's Family Bowling Center reserves the right to alter any aspect of this offer at any time."

> *Website:* <u>www.chackosfamilybowlingcenter.com</u> Email: <u>chacko@ptd.net</u> or Phone: 570-208-2695 option 5